## **User Guide**

UNISOLV Version 8 - Creditors Program

Document Version: 05.08.17



In this module you are shown how to:

- Create new accounts for wholesalers
- Amend existing accounts
- Delete dormant accounts
- To process invoices, payments and credits manually
- To process debit and credit journals

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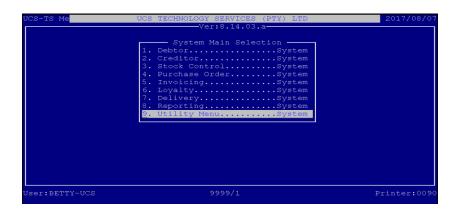
# 1. Login

From the UNISOLV SOFTWARE Login, login as your user.



From the UNISOLV Software Main Menu, select:

## <9> Utility Menu



From the UNISOLV Software Master Menu, select:

### < 3 > Creditors Program



This will take you into the Creditors Program Main Menu.

#### 1. Account Maintenance

### a. Open a New Account

From the Creditors Main Menu, select:

### <1> Maintain

## < D > Open New Account





Business:

Type the name of the business you wish to create an account for.

# Options are as follows:

Option:	Description:
Address ONE:	This is used for the address of the business (postal /
	physical)
Address TWO:	This is used for the address of the business (postal /
	physical)
Contact Tel. No:	The telephone number to contact the business.
Contact Fax. No:	The fax. number to be used for the business.
Orders Tel. No:	The telephone number for placing orders.
Orders Fax. Nr:	The fax number for placing orders.
Language:	English / Afrikaans
Claw Back:	As per contract with supplier.
Account Type:	Select the account type you wish the business to have.
Order Info:	Information that can be entered with regards to how often
	you pay this supplier / creditor.
Open Item:	If this is set to "YES" when a payment is made for the
	account it should be paid according to particular invoices. If
	set to "NO" a payment can be made at any time and does
	not have to be linked to an invoice.
Currency:	If you buy and sell items using different currencies, you can
	set up the creditor to a specific currency.
Terms:	How long you have before the account is to be paid.
Pay by Date:	This is the date of the month the account should be paid on.
Tax-Reg:	If set to "Y", all the items charged on a creditor account (via
	batch receiving) will include tax, thus the total for the invoice
	would be tax inclusive. IF set to "N", then the lines will be
	charged excl of Vat and the VAT will only be added on the
	total at the end of a transaction. When set to "E", the
	creditor is completely Tax exempted and no tax will be
	charged to this account.
Discount%:	If the supplier gives discount the default % can be entered
	here.
Email Address:	Enter an email address for the contact person at the
	supplier.
Contact:	The contact person for the particular account.
Credit Rating:	When this is set to "9", then the account will be blocked and
	no receiving can be done on it.

After all the above information has been entered, a block will pop up with the "Extended Details" for the creditor.



## Options are as follows:

Option:	Description:
Ledger Account Number	If an external ledger program is used, the ledger account
	number can be entered in this field for reference purposes.
Ledger Terms Code	If an external ledger program is used, the terms code could be
	entered for reference purposes.
Consolidated Account	When this is set to "Y", it is the "Main" account to a group of accounts, eg. Mica Head Office. Although stock is ordered from and supplied from Mica Midrand, Mica Head Office is paid at the end of the month. All the "Sub" accounts link back to this "Main" account. No transactions can be posted against this account and this account never has a balance. Only when the consolidated remittance advice is printed, will the balance be calculated from the linked sub accounts.
Consolidated Acc Number	If this is a "sub" account linked to the "Main" account, the main acc. Number would be filled into this field to ensure the link is correct.
Force Railage	When stock is received from this supplier, the user is forced to enter a railage amount.
VAT number:	The VAT number for the creditor / supplier.
Trusted Supplier	This will only work if the supplier / creditor sends their invoice in a specified format. This will then allow the user to "import" the invoice into batch receiving.

## b. Amending Account Details

This option is only used to change the creditor's details. The balances on the account cannot be altered.

From the Creditors Main Menu, select:

- <1> Maintain
- < B > Amend Account





Account Number:

If you know the account number you wish to amend, type it in the field and press <ENTER>. This will take you into the account. If you do not know the account number you are able to press <ENTER> to search via surname.



Business:

Type the first couple of characters of the name of the business you are looking for and press <ENTER>. This will display a list of matching names. If the name of the business you are looking for is displayed in the list, press the corresponding line number to select it, otherwise press <ENTER> to continue searching.

After entering the account number or selecting the business from the list, the details for the account will be displayed. If it is the correct account you wish to amend press <A> to amend and all the details (except the totals) can be changed. You are also able to press <E> to amend the extended details for the account. If it is not the account you want to amend press <C> to cancel or <ENTER> to be able to search for the correct account.

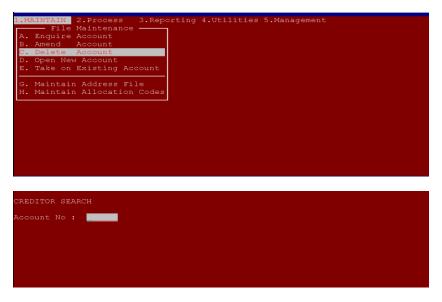
#### c. Delete Accounts

An account can only be deleted when there is no balance on the account and when there are no transactions in the current month for the customer.

From the Creditors Program Main Menu, select:

#### <1> Maintain

#### < C > Delete Account



Account Number:

If you know the account number of the customer you wish to delete, type it in and press <ENTER>, otherwise press <ENTER> to search via surname.

```
CREDITOR SEARCH

Business...: UPD

1. UPD

2. UPD

1. 123 ABC

Second Se
```

**Business:** 

Type the first couple of characters of the business you are looking for and press <ENTER>. A list of matching names will be displayed. If the business you are looking for is displayed in the list, press the corresponding line number to select it, otherwise press <ENTER> to continue searching.



The account you have selected will be displayed on the screen. If it is the correct account you wish to delete, press <ENTER>, otherwise press <ESC> to go out.

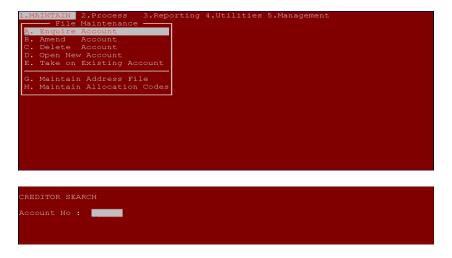
**Note:** An account can only be deleted if the balance is zero and there are NO transactions in the current month. If an account is deleted, all the transactions and all the history for that account will also be deleted!

### d. Account Enquiries

This option is used to check if the details for the account are correct as well as to recall the transaction history for the specified account.

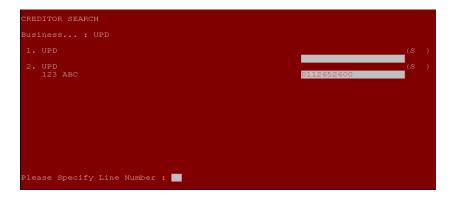
From the Creditors Main Menu, select:

- <1> Maintain
- < A > Enquire Account



Account Number:

If you know the account number you wish to lookup, type it in and press <ENTER>, otherwise press <ENTER> to search via business name.



Business:

Type the first couple of characters of the business you are looking for and press <ENTER>. This will display a list of matching names. If the name you are looking for is in the list, press the corresponding line number to select it, otherwise press <ENTER> to continue searching.

The account you have selected will be displayed on the screen. If it is not the correct account press <ENTER> to select another account. The options are as follows:

< T > Transactions:
This will display the transactions for the account. You have the option to view history or current.
< H > History:
This will display the history for the account selected.
This will change the address from the Residential to the Postal address or vice versa.
< P > Profile
If an extended profile has been captured for the account, press <P> to display the details.
This will display the extended details for the customer.

### e. Take on Existing Account

This is done when the creditors are taken from another system and the customer wishes to start using the UNISOLV Software Creditors Program. This is used to create the same creditor's account number in the UNISOLV Software as what was used on the previous program.

From the Creditors Program Main Menu, select:

#### <1> Maintain

### < E > Take on Existing Account





Account Number:

You are able to type any numeric number or alpha numeric number for the customer in this field. If you press <ENTER>, the system will create an account number from the next available number.

All the options are the same as when opening a new account. The only difference is you now have the option to enter the balances for the accounts.

### 2. Process Transactions on Accounts

#### a. Invoices

**NOTE:** This option should only be used if you do NOT do stock receiving through the Stock Program, otherwise the stock figures will not be updated. (This only updates the totals for the Creditors and not Stock!)

From the Creditors Program Main Menu, select:

### <2> Process

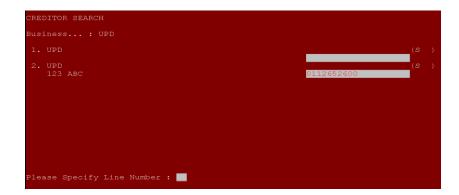
# < A > Invoices



```
CREDITOR SEARCH
Account No:
```

Account Number:

If you know the account number you wish to press an invoice for, type it in and press <ENTER>, otherwise press <ENTER> to search by business name.



Business:

Type the first couple of characters of the business name you are looking for and press <ENTER>. This will display a list of matching names. If the business you are looking for is in the list, press the corresponding line number to select it, otherwise press <ENTER> to search again.

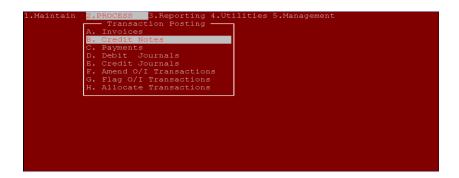
INVOICES			ECHNOLOGY SERV	(PTY) LTD
Account Number Business Address	: UPD			
Date :			BEFORE	AFTER
Reference 1 : Reference 2 :		B/F	40052.11-	
V.A.T Ind :			0.00	40002.11
	1500.00		0.00	
Discount % :			0.00	
		90 Day		
Sub-Total :		120 Day		
Plus V.A.T :				
		180 Day		
Total >>>>>>				
Remarks :	TYPE REMARKS HERE	Balance		
Please Press <	RET> if Correct :		( <a> toAmend</a>	

Option:	Description:
Date:	This will default to today's date, but it can be changed to the
	date required.
Reference 1:	This can be used to enter a reference for the invoice being
	done. This will be stored on the transaction file.
Reference 2:	This can be used to enter a reference for the invoice being
	done. This will be stored on the transaction file.
Strip VAT:	"YES" – The amount that will be entered will be inclusive VAT.
	"NO" – The amount entered will be Exclusive of VAT and the
	system will calculate the VAT.
Amount:	This is the amount the account should be debited with.
Discount %:	If the creditor qualifies for discount the percentage discount
	can be entered in this field.
Remarks:	Any additional information you wish to add onto the
	transaction.

### b. Credit Notes

From the Creditors Program Main Menu, select:

- <2> Process
- < B > Credit Notes





Account Number:

If you know the account number for the business, type it in and press <ENTER> otherwise press <ENTER> to search via the name of the business.



Option:	Description:
Date:	This will default to today's date, but it can be changed to the
	date required.
Reference 1:	This can be used to enter a reference for the credit note being
	done. This will be stored on the transaction file.
Reference 2:	This can be used to enter a reference for the credit note being
	done. This will be stored on the transaction file.
Strip VAT:	"YES" – The amount that will be entered will be inclusive of
	VAT.
	"NO" – The amount entered will be Exclusive of VAT and the
	system will calculate the VAT.
Amount:	This is the amount the account should be credited with.
Discount %:	If the creditor qualifies for discount the percentage discount
	can be entered in this field.
Remarks:	Any additional information you wish to add onto the
	transaction.

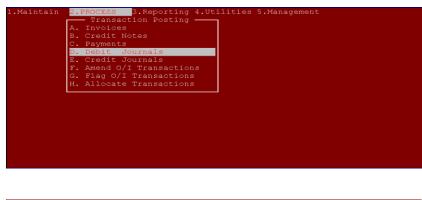
You are able to allocate the credit to the oldest balance <Y>or <N> to a particular month.

### c. Debit and Credit Journals

From the Creditors Main Menu, select:

#### <2> Process

### < D > Debit Journal / < E > Credit Journal



```
CREDITOR SEARCH
Account No :
```

Account Number:

If you know the account number for the business, type it in and press <ENTER> otherwise press <ENTER> to search via the name of the business.

```
CREDITOR SEARCH

Business...: UPD

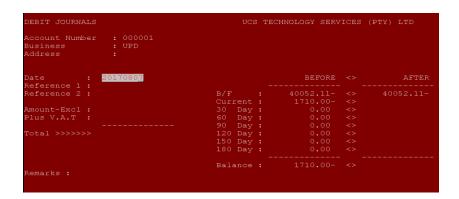
1. UPD
2. UPD
1.23 ABC

Oll2652600

Please Specify Line Number:
```

Business:

Type the first couple of characters of the business name you are looking for and press <ENTER>. This will display a list of matching names. If the business you are looking for is in the list, press the corresponding line number to select it, otherwise press <ENTER> to search again.



Option:	Description:
Date:	This will default to today's date, but it can be changed to the
	date required.
Reference 1:	This can be used to enter a reference for the journal being done. This will be stored on the transaction file.
Reference 2:	This can be used to enter a reference for the journal being done. This will be stored on the transaction file.
Amount Excl	This is the amount the account should be debited / credited with.
Plus VAT	Add the VAT amount if need be.
Remarks:	Any additional information you wish to add onto the transaction.
Age to Oldest Balance	Should the amount be added / subtracted from the oldest balance on the account. If "N", the user will have the option to choose which month to add / subtract the amount to / off.